

MEDICAL AND HEALTH PRACTITIONERS SECURITY MANUAL

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Ethics Resource Centre
Health Interagency Security Advisory Forum

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IN RESPONSE TO

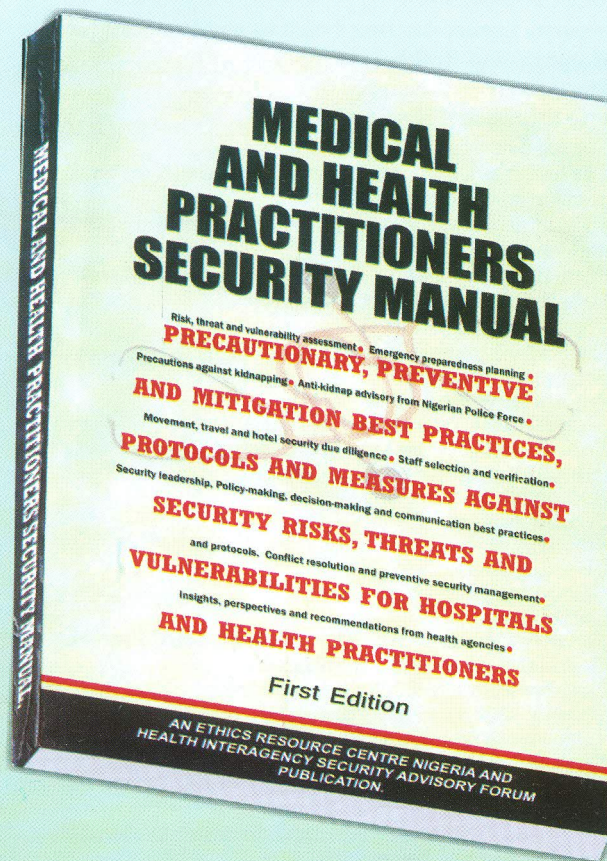
Rising Level of Security challenges in the Health Sector with consequential clear and urgent need to build capacity of medical and health practitioners on precautionary, preventive and mitigation measures.

TOWARDS

Security of hospitals and health practitioners for sustained quality healthcare services delivery

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PLUS

**FREE CUSTOMIZED SECURITY
AWARENESS TRAINING**

Facilitated and Supported By

- ▶ Federal Ministry of Health.
- ▶ Nigeria Police Force.
- ▶ Federal Road Safety Corps.
- ▶ Nigerian Medical Association.
- ▶ Nursing and Midwifery Council of Nigeria
- ▶ Optometrists and Dispensing Opticians Registration Board of Nigeria
- ▶ Medical Laboratory Science Council
- ▶ Health Records Officers' Registration Board of Nigeria
- ▶ Medical Rehabilitation Therapists Board
- ▶ Association of General and Private Medical Practitioners of Nigeria
- ▶ Medical and Dental Consultants' Association of Nigeria
- ▶ Medical and Health Workers' Union
- ▶ National Association of Nigeria Nurses and Midwives
- ▶ Association of Health Records Practitioners of Nigeria.
- ▶ Association of Medical Laboratory Scientists of Nigeria.

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CONTENT

Section 1: Precautionary, Preventive and mitigation Best Practices, Protocols and Measures

1. **Understanding General Concepts and Principles of Security management for hospitals and health practitioners**
Importance of security of hospital and health practitioners
Basic framework of security management
Security Strategy
Security as collective responsibility
Hospital Security culture
2. **Risk, threat and Vulnerability Assessment for Hospitals and Health Practitioners**
Concept of risk, threat and vulnerability
Risk assessment
Ten factors to consider in risk assessment
3. **Emergency Preparation for hospitals and Health Practitioners**
Emergency preparedness plan
Define the objectives of the plan
Assigning responsibilities for emergency plans
Incident response team
Training of the team
Incident command officer
Security drills
4. **Precautions against kidnapping and hostage-taking**
Detention, arrest, abduction, kidnapping and hostage-taking
Unique characteristics of kidnapping
The 10hs of precautions against kidnapping
Communicating and negotiating with kidnappers
Organizing and managing return of kidnap victim
5. **Anti-Kidnapping advisory and insight from the Nigeria Police Force**
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Types of kidnapping
Role of the Nigerian Police Force
How to avoid kidnapping
Role of victims
Role of family/friends of the victim
Role of the Public
6. **Movement, Travel and Hotel Security Due Diligence**
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Journey planning
Road travel
Safe driving
Recruitment and use of drivers
Security of airports, ports, train stations and taxis
Hotel security due Diligence
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Pay special attention to recruitment of certain categories of staff
Process of Recruitment
Stages in the recruitment process
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8. **Security Leadership Best Practices and Protocols for Hospitals and Health Practitioners**
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Five fundamental practices
The ten hats of security leadership
The leader as a security policy maker, decision maker, communicator, facilitator, enabler, negotiator, overseer, power broker and institution builder.
9. **Security Policy making Best Practices and Protocols for Hospitals and Health Practitioners**
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Vulnerabilities related to mobile phones
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Information security, Cyber-crime threats and vulnerabilities
Email ,Protecting key records
Dealing with the media
The power of listening
Understanding body language
12. **Win-win Conflict Resolution and Preventive Security Best Practices for Hospitals and Health Practitioners**

Section 2: Insights and Perspectives from supporting and facilitating agencies

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DISTRIBUTION

The Manual is distributed directly to Hospitals, Medical and Health Practitioners and Students through health agencies, institutions, ministries and stakeholders. The Manual is NOT sold in the open market. The Manual will achieve its goal of enhancing security awareness and compliance when it reaches the hands of practitioners and students. Government, Hospitals, Institutions Associations, Unions and Regulatory Agencies that facilitate distribution will be entitled to FREE security awareness training.

FREE CUSTOMISED HEALTH PRACTITIONERS SECURITY AWARENESS TRAINING PROGRAMME

Stakeholders that facilitate distribution of at least 200 copies of the Manual will be entitled to Free Awareness Training (usually two days but can be compressed to one day) for their employees, members, and students. The Manual serves as resource literature for the training which is customized to focus on peculiar security risks, threats and vulnerabilities in operational environment and professional groups.

LONG TERM PREVENTIVE SECURITY STRATEGY

The distribution of the Manual together with delivery of training to students of medical and health institutions are highly recommended as long term preventive security strategy to plant seeds of security culture which will germinate and take root as security consciousness as erstwhile students enter the ranks of professional medical and health practice.



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